

## Key Contacts

### Introduction

The following table provides the contact details for a variety of council departments or other bodies, who you should contact for different issues that may be relevant to you planning application.

All council departments and officers can be contacted directly through our main telephone number: 020 8356 5000.

Issue		Contact
Transportation	Traffic	Traffic Engineer Streetscene Services Planning and Transportation Division
	Road Improvements	Traffic Engineer Streetscene Services Planning and Transportation Division
	Travel Plans	Traffic Engineer Streetscene Services Planning and Transportation Division
	s278 Agreements	Highways Engineer Major Projects Team Planning Service Planning and Transportation Division Environment Directorate
	Public Transport	External: Transport for London
Housing	Affordable Housing	Development Manager Housing Association Team
Education		External: Principle Development Officer The Learning Trust 020 8820 7000 info@learningtrust.co.uk
Environment	Ecology	Tree Officer Conservation and Urban Design Team Planning Service
	Landscape	Conservation and Urban Design Team Planning Service
	Trees	Tree Officer Conservation and Urban Design Team Planning Service
	Flood Plain	External: Planning Liaison Officer Environment Agency Thames Region North East Area Office
	Noise	Noise Officer Pollution Team Environment Services
Health Care Provision		External: City and Hackney Teaching Primary Care Trust

Issue		Contact
Waste and Pollution	Waste Storage and Management	Waste Policy and Monitoring Officer Pollution Team Environment Services
	Recycling	Recycling Manager Pollution Team Environment Services
	Pollution	Pollution Control Officer Pollution Team
	Contaminated Land	Contaminated Land Officer Pollution Team
Three Dragons Toolkit		Major Applications Team Leader Planning Service
Policy		Planning Policy Manager Planning Policy and Implementation Team Planning Service
Planning Sub-Committee		Committee Clerk Law and Democratic Services
Crime Prevention (CPTED)		External: Hackney Crime Prevention Officer Metropolitan Police Service Shoreditch Police Station
Building Regulations		Building Control Manager Building Control Services Planning and Transportation Division
Infrastructure	Water Supply	External: Thames Water Utilities
	Wastewater	External: Thames Water Utilities
Heritage	Listed Buildings	Conservation and Urban Design Manager Conservation and Urban Design Team Planning Service
	Conservation Areas	Conservation and Urban Design Manager Conservation and Urban Design Team Planning Service
Section 106 Agreements		Major Applications Team Leader Planning Service

### Questions

Please contact the Planning Service if you have any queries about the information provided in this document, or have any further questions.

Telephone: 020 8356 8062, Monday to Friday 9am – 5pm

Email: [planning@hackney.gov.uk](mailto:planning@hackney.gov.uk)

Post: Hackney Planning Service  
2 Hillman Street  
London  
E8 1FB