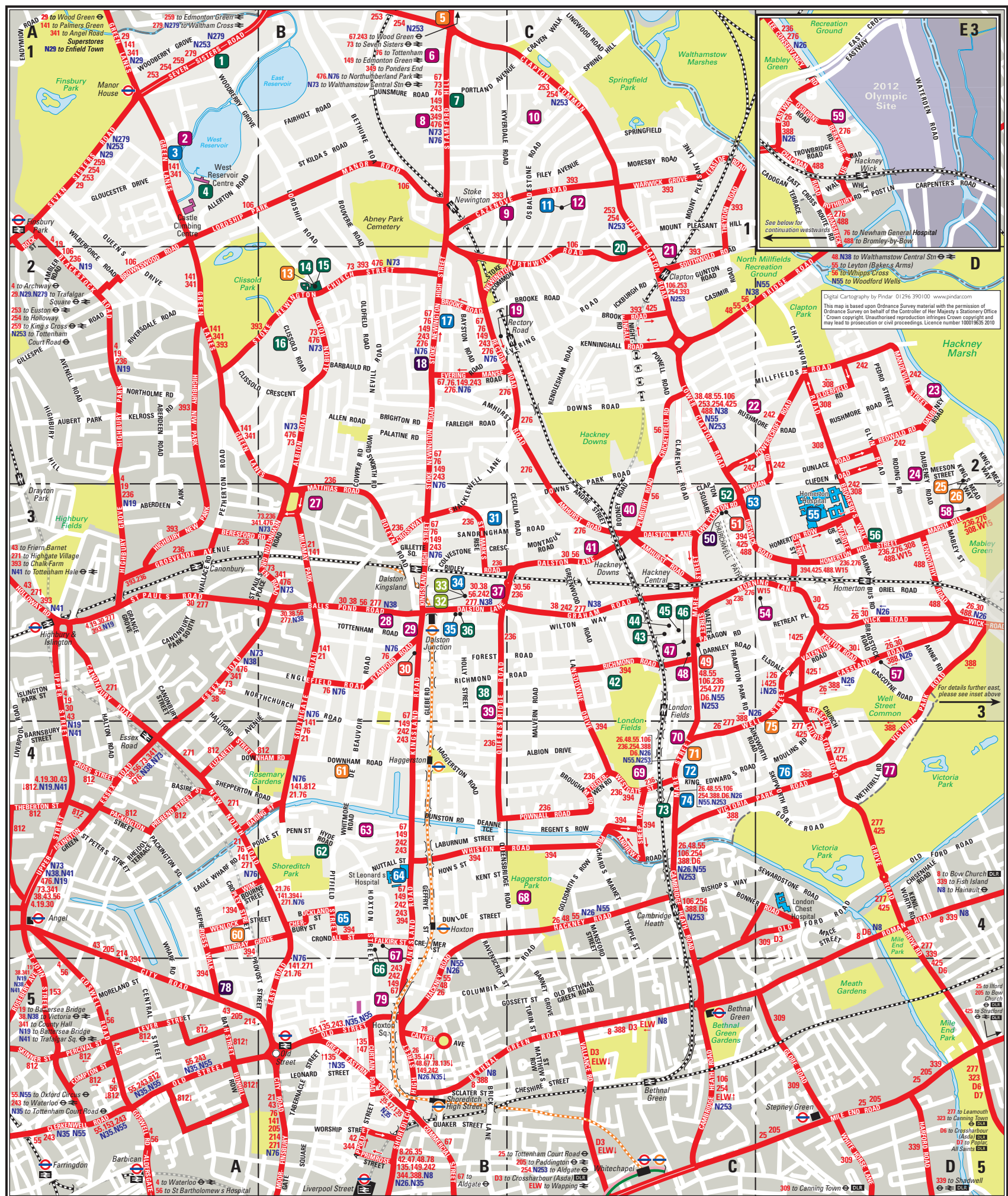


Hackney Help Points 2010/11

We understand that finding the right organisation to give you the service you need can sometimes be confusing and time consuming. Help is at hand with Hackney Help Points.

All the organisations on this map have made a commitment to help you find the help you need. When you visit a Hackney Help Point staff will do their best to put you in touch with the organisation to best meet your needs.



- | | | |
|---|--|---|
| <p>Council and Leisure</p> <ul style="list-style-type: none"> C3 44 Cashiers Office C3 43 Hackney Service Centre C3 45 Hackney Town Hall C4 73 Keltan House B2 14 Stoke Newington Town Hall C2 20 Clapton Library B3 36 CLR James Library C3 46 Hackney Central Library D3 56 Homerton Library B4 66 Shoreditch Library B1 7 Stamford Hill Library B2 15 Stoke Newington Library A1 1 Woodberry Down Library B4 62 Britannia Leisure Centre B2 16 Clissold Leisure Centre C3 52 Kings Hall Leisure Centre C3 42 London Fields Lido B3 38 Queensbridge Sports Centre A1 4 Stoke Newington West Reservoir Centre <p>Police</p> <ul style="list-style-type: none"> C3 50 Hackney Police Station A5 78 Shoreditch Police Station B2 18 Stoke Newington Police Station <p>Housing and Neighbourhoods</p> <ul style="list-style-type: none"> D2 25 Hackney Marsh Partnership D4 75 Homerton Neighbourhood Office B1 5 North East Neighbourhood Office B2 13 North West Neighbourhood Office B4 61 DeBeauvoir & Queensbridge Neighbourhood Office D2 26 Sanctuary London & South East A4 60 Shoreditch Neighbourhood Office C4 71 Thames Reach Greenhouse Walk-In | <p>Voluntary Action</p> <ul style="list-style-type: none"> B3 33 Hackney Council for Voluntary Service B3 32 Volunteer Centre Hackney <p>Education, Employment and Training</p> <ul style="list-style-type: none"> B3 37 Connexions C4 70 Fairbridge B4 67 Hackney Community College C3 47 Technology and Learning Centre D3 58 Vital EET C4 69 Ann Tayler Children's Centre C3 41 Brook Children's Centre D2 23 Clapton Park Children's Centre C2 21 Comberton Children's Centre B4 63 Comet Nursery School and Children's Centre D2 24 Daubenev Children's Centre B3 27 Factory Children's Centre C1 12 Fernbank Children's Centre E3 59 Gainsborough Children's Centre B1 8 Hillside Children's Centre B2 19 Linden Children's Centre B1 6 Lubavitch Children's Centre B3 39 Mapledene Children's Centre C2 22 Millfields Children's Centre B3 28 Mini Kardes Children's Centre D3 54 Morningside Children's Centre B1 9 North London Muslim Centre and Children's Centre C3 40 Pembury Children's Centre C4 68 Sebright Children's Centre C1 10 Tysen Children's Centre D3 57 Wentworth Nursery School and Children's Centre D4 77 Wetherell Children's Centre | <p>A1 2 Woodberry Down Children's Centre</p> <p>B3 29 Dalston Job Centre Plus</p> <p>C3 48 Hackney Job Centre Plus</p> <p>B5 79 Hoxton Job Centre Plus</p> <p>Consumer and Legal Advice</p> <ul style="list-style-type: none"> B3 30 Citizens Advice Bureau C3 49 Citizens Advice Bureau C3 51 Hackney Community Law Centre <p>Health and Wellbeing</p> <ul style="list-style-type: none"> B3 35 Age Concern Hackney B3 34 City & Hackney Carers Centre C4 72 City & Hackney MIND C1 11 Fountayne Road Health Centre D4 76 Hackney & City Alzheimer's Society B3 31 The Hackney Ark B2 17 Hackney Caribbean Elders D3 55 Homerton Hospital A1 3 John Scott Health Centre C3 53 Lower Clapton Health Centre C4 74 St. Joseph's Hospice B4 64 St Leonard's Primary Care Centre B4 65 Shoreditch Spa |
|---|--|---|



Hackney Help Points 2010/11

Services are grouped under the following themes – the colours will guide you to the type of services the organisations provide at each location.

- Consumer and Legal Advice
- Council and Leisure
- Voluntary Action
- Education, Employment and Training
- Housing and Neighbourhoods
- Police and Community Safety
- Health and Wellbeing

COUNCIL AND LEISURE

Hackney Council A range of environmental, social, community and civic services available from Hackney Service Centre, over the phone and online.

Tel: **020 8356 3000**
Email: info@hackney.gov.uk
Web: www.hackney.gov.uk

Hackney Libraries Free membership for all. Libraries provide PC and Internet access, study areas, courses and varied events programmes.

Tel: **020 8356 2539**
Email: info@hackney.gov.uk/libraries
Web: www.hackney.gov.uk

Greenwich Leisure Limited Manages the Council's sports and leisure centres, providing affordable activities and membership.

Tel: **020 8356 7563**
Email: enquiries@gll.org
Web: www.gll.org

POLICE AND COMMUNITY SAFETY

Metropolitan Police Service Making Hackney a safe borough for everyone living, working or visiting the area.

Tel: **0300 123 1212**
Email: hackneypolice@met.police.uk
Web: www.met.police.uk/hackney

HOUSING AND NEIGHBOURHOODS

Hackney Homes Manages all Council Housing, including collecting rent, repairs, maintenance and community projects.

Tel: **020 8356 3691**
Email: info@hackneyhomes.org.uk
Web: www.hackneyhomes.org.uk

Hackney Marsh Partnership Promotes social inclusion, sustainability and social change.

Tel: **020 8525 6960**
Web: www.hmp.org.uk

Sanctuary London & South East Affordable housing for people of all ages as well as projects to promote healthy, sustainable communities.

Tel: **0800 781 4755**
Email: londonsoutheast@sanctuary-housing.co.uk
Web: www.sanctuary-housing.co.uk

Thames Reach Housing and welfare advice and free health care for homeless people in East London.

Tel: **020 8510 4490**
Web: www.thamesreach.org.uk

VOLUNTARY ACTION

Hackney Council for Voluntary Service Provides hundreds of local voluntary and community organisations with the key skills, knowledge and resources.

Tel: **020 7923 1962**
Email: info@hcv.org.uk
Web: www.hcv.org.uk

Volunteer Centre Hackney Support for individual volunteers and volunteer involving organisations.

Tel: **020 7241 4443**
Email: info@hackneyvoluntaryaction.org.uk
Web: www.hackneyvoluntaryaction.org

The ambition behind **Hackney Help Points** is local organisations working together to make better use of their public buildings for the benefit of everyone in the borough. You can find out more about these and other services in the handy **A-Z Guide to Services in Hackney**. Pick one up at any **Hackney Help Point**.

EDUCATION, EMPLOYMENT AND TRAINING

Connexions Advice and support for 13-19 year olds including a free recruitment and information service.

Tel: **020 7014 7400**
Email: Nick.woodhouse@prospects.co.uk
Web: www.prospects.co.uk

Fairbridge Offering young people aged 13-25 programmes to develop confidence, motivation and skills.

Tel: **020 8985 4880**
Email: hackney@fairbridge.org.uk
Web: www.fairbridge.org.uk

Hackney Community College Large range of part and full-time courses for school leavers and adults, from pre-entry through to degree level.

Tel: **020 7613 9123**
Email: info@hackney.ac.uk
Web: www.hackney.ac.uk

Job Centre Plus Help and advice on jobs and training for people who can work and financial help for those who cannot.

Tel: **0845 6060 234**
Web: www.jobcentreplus.gov.uk

The Learning Trust Manages education services, covering all schools, day nurseries, play services and adult education.

Tel: **020 8820 7000**
Email: info@learningtrust.co.uk
Web: www.learningtrust.co.uk

Vital EET Educational support for BAME young people aged 5-18 to achieve their full potential in mainstream schools.

Tel: **020 8257 0248** or **0845 840 0056**
Email: enquiries@vitaleet.org
Web: www.vitaleet.org

CONSUMER AND LEGAL ADVICE

Citizens Advice Bureau Impartial advice on a range of issues, including benefits, consumer protection, housing, relationships, and welfare rights.

Tel: **0844 499 1195**
Web: www.eastendcab.org.uk

Hackney Community Law Centre Free legal advice and representation, specialising in housing, community care, employment and immigration.

Tel: **0208 985 5236**
Web: www.hclc.org.uk

HEALTH AND WELLBEING

Age Concern Hackney Support for older people to make later life a fulfilling and enjoyable experience.

Tel: **0800 917 9830**
Email: info@ageconcernhackney.org.uk
Web: www.ageconcernhackney.org.uk

City & Hackney Carers Centre Practical advice and support to improve carers' quality of life.

Tel: **020 7923 8750**
Email: info@hackneycarers.org.uk
Web: www.hackneycarers.org.uk

City & Hackney MIND Support and advice, counselling, advocacy, carers' support and befriending for people with mental health problems.

Tel: **020 8985 4239**
Email: services@cityandhackneymind.org.uk
Web: www.cityandhackneymind.org.uk

Hackney & City Alzheimer's Society Advice and support for people living with dementia, their families and carers.

Tel: **020 8533 0091**
Email: hackney@alzheimers.org.uk
Web: www.alzheimers.org.uk

continued

Hackney Caribbean Elders Advice and support for elders of Caribbean descent and other elders living in Hackney.

Tel: **020 7923 3536**
Email: hackneycaribbean@btconnect.com
Web: www.hceo.org.uk

Homerton Hospital Full range of hospital services, including a 24 hour A&E department and specialist services.

Tel: **020 8510 5555**
Email: enquiries@homerton.nhs.uk
Web: www.homerton.nhs.uk

NHS City & Hackney Health care services and promotion in the community, including GPs, dentists and health centres.

Tel: **020 7683 4000**
Email: pals@chpct.nhs.uk
Web: www.cityandhackney.nhs.uk

Shoreditch Spa Healthy Living Centre Supporting people to live healthier lives.

Tel: **0844 225 2054**
Email: info@shoreditchspa.org.uk
Web: www.shoreditchspa.org.uk

St. Joseph's Hospice Information and care for people whose illness cannot be cured, their families and carers.

Tel: **020 8525 6000**
Email: info@stjh.org.uk
Web: www.stjh.org.uk

The Nia Project Advice, help and safe accommodation for women, children and young people affected by domestic and sexual violence.

Tel: **020 7683 1210**
Email: info@niaproject.info
Web: www.niaproject.info