

Class 1 - Who we are and what we do

(Organisational information, structures, locations and contacts)

The Council's Constitution

[Council's Constitution](#)

The Structure of the Council

[How the Council Works](#)

[The Council consists of seven directorates. Since 1 April 2006 Housing Services have been delivered by Hackney Homes, the Arms Length Management Organisation \(ALMO\) set up to independently manage our landlord services. Education is also delivered by an independent organisation, The Learning Trust, who work in partnership with the Council.](#)

Council Services

[The London Borough of Hackney \(the Council\) provides a large number of services to residents, visitors, and businesses. These services are set out in the A-Z guide to Council services and information on our website and a hard copy is also available in Council libraries. To support these services and help people get access to them, we also produce a wide range of information in various formats.](#)

Your currently elected Mayor and Councillors

[The Mayor of Hackney](#)

[Your Councillors and their contact details](#)

Committees

[Committees](#)

[Overview and Scrutiny](#)

Contacting the Council

[Contacting the Council. Location and opening times for the Council and contact numbers for Council services](#)

Election Results

[Details of the most recent Mayor and Council Elections, as well as the previous election results](#)

Relationships with other authorities

[Hackney's local strategic partnership - Team Hackney](#)

[Hackney Homes](#)

[The Learning Trust](#)

[City and Hackney Primary Care Trust](#)

[City and Hackney Safeguarding Children Board](#)

[Hackney Borough Police](#)

Class 2 – What we spend and how we spend it

(Financial information relating to projected and actual income and expenditure, procurement, contracts and financial audit)

The Council's accounts and budget

[Statement of Accounts](#)

[Hackney's Budget](#)

Member's Allowances Scheme

[Annual review of the members allowances and expenses scheme](#)

Council Tax and Business Rates

[Detail's of the Council tax bands](#)

[Detail's Business Rates](#)

The Council's financial position

[Most recent review of the Council's financial performance](#)

[The Council's overall financial position](#)

Procurement

[The Council's procurement procedure's](#)

[Council's contract registrar](#)

[Detail's of the most recent procurement event's](#)

[Our current tender opportunities](#)

Grants and Funds

[Types of grants available from various funding bodies](#)

[Hackney Funding Programme for voluntary sector grants](#)

Class 3 – What our priorities are and how we are doing

(Strategies and plans, performance indicators, audits, inspections and reviews)

The Mayor's priorities

[The Mayor's priorities](#)

Annual Reports

[Annual Report](#)

Performance

[The Council's performance](#)

Strategies and Plans

[The Council's most recent corporate plan](#)

[The Council's monthly forward plans](#)

[Major Incident Plan](#)

[Quarterly Performance Report](#)

[Joint Strategic Needs Assessment](#)

[Corporate Equality Plan](#)

[Hackney Council's plan for older people](#)

[Sustainable Community Strategy](#)

[Local Development Framework](#)

[Area Action Plans](#)

[Hackney Transport Strategy](#)

[Hackney Local Area Agreement 2008-2011](#)

[Children and Young People's Strategic Plan](#)

Statistics

[Crime](#)

[Population](#)

[Unemployment figures](#)

[Languages spoken](#)

Class 4 – How we make decisions

(Decision making processes and records of decisions)

Timetable of Council Meetings

[Timetable of council meetings](#)

Agenda's, reports, minutes

[The Council's agenda, reports and minutes](#)

Consultations

[Information on how the Council undertakes Public Consultations](#)

Committees

[Committee meetings and minutes](#)

Class 5 – Our policies and procedures

(Current written protocols, policies and procedures for delivering our services and responsibilities)

Customer Services

[Complaint's procedure](#)

[Customer Care Standards](#)

[Trading Standards](#)

Policies and procedures for conducting council business

[Code of Conduct for Members](#)

[Hackney Code of Governance](#)

[Hackney's Cultural Policy Framework](#)

[Planning Policy](#)

[Council's Purchasing Policy and Standards](#)

[Equality and Diversity Policy](#)

[Enforcement Policy](#)

[Licensing Policy](#)

Policies and procedures for delivering services

[Data Protection Policy Statement](#)

Class 6 – Lists and Registers

Any publicly available register or list (if any are held this should be publicised; in most circumstances existing access provisions will suffice)

Public registers and records

[Birth - Registering](#)

[Death - Registering](#)

[Registering to Vote](#)

[Register of Members' Financial and Other interests](#)

[Public Register of Contaminated Land Sites](#)

Licensing and Planning

[Statutory register common lands & Village Greens](#)

[Local Land Charge Register](#)

[Statutory Register Fees](#)

[Licensing Public Register](#)

Marriage and Civil Partnerships

[Marriage - Arrangement and Ceremony](#)

[Civil Partnerships](#)

Class 7 – The services we offer

(Information about the services we offer, including leaflets, guidance and newsletters produced for the public and businesses)

Council Services

[Council Services](#)

Services for Local Businesses

[Business advice](#)

[Business Advice funded through the Neighbourhood Renewal Fund \(NRF\)](#)

Services for Members of the Public

[Adults and older people service](#)

[Planning Advice](#)

[Health and Medical Advice](#)

[Health and Social Care](#)

[Children and Families](#)

[Youth Service](#)

[Building control advice](#)

[Community Directory - Advice and Information](#)

[Hackney Parks Service](#)

[Environment and Planning](#)

[Sexual Violence Advice Support](#)

[Domestic Violence Advice and Support](#)

[Drugs Advisory Service](#)

[Alcohol Advisory Service](#)

[Advice and Benefits](#)

[Sports and Leisure](#)

[Library Branches](#)

[Community Library Service](#)

[Hackney Archives](#)

Waste and Recycling

[Household Waste](#)

[Commercial Waste](#)

[Bulky Waste](#)

[Recycling](#)

Services for which we recover a fee

[Kerb Dropping](#)

[Building Control fees](#)

[Council Tax](#)

[Subject Access Requests](#)

[Library Charges](#)

[Licensing Service](#)

[Local Land Charges](#)

[Planning application - fees](#)

[Marriage/Civil Partnership - fees](#)

Parking

[Resident's parking permits](#)

[Business parking permits](#)

[Parking fines](#)

Services for other organisations

[Community/voluntary organisations](#)

[Asylum Seekers Support](#)

Newsletters, Leaflets and Press Releases

[Hackney Today](#)

[Press releases](#)

[Social care services - leaflets and information](#)

[Safer Hackney - Your local newsletter](#)

[Transport News](#)

[Green Matters](#)

[Education News](#)

[Latest News for Hackney](#)

[Events and Activities](#)