Putting you in control of your care and support

I contact the Council. We discuss my needs to find out if I'm eligible for ongoing support.

Am I eligible?

NO → **I'm not eligible,** so I'm put in touch with local organisations, other Council services and the NHS to get me the right support that will help improve the quality of my life

YES → **I'm given a short course of support.** Then I'm reviewed to see if my needs have changed

→ Do I need ongoing support?

NO → **I'm not eligible,** so I'm put in touch with local organisations, other Council services and the NHS to get me the right support that will help improve the quality of my life

YES → My needs are re-assessed → I'm given an idea of my budget and I choose how it's spent → I put together my support plan. I can have help from others if I need it → I agree this with the Council → **I get on with my life.** My progress is reviewed regularly and adjustments are made to my plan and budget → Do I need ongoing support?

Hackney