Safe and secure cycle parking

guide and application form

Hackney Council is committed to increasing the amount of safe and secure parking across all areas of the borough. The Council wants to support Registered Social Landlords and Housing Associations to install cycle parking on estates and may contribute towards the cost of implementation.
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Why invest in cycle parking?

Increasing the number of residents on estates who cycle can be beneficial for everyone. The level of cycling for residents living on estates is significantly lower than other households types in Hackney. Increasing physical activity can help improve people’s health and happiness, which is linked to reductions in anti-social behaviour on estates.

Other benefits are:

• Reduced levels of cycle theft (a key barrier for cycling)
• Less clutter in hallways, therefore helping to meet health and safety regulations
• Encourage residents to cycle more, therefore increasing their physical activity
• Reduced demand for car parking on your estate, allowing the space to be reallocated for more beneficial uses

Who is eligible for match funding?

• Registered Social Landlords (RSLs) or Housing Associations in Hackney
• Tenant Resident Associations (TRAs) or groups of residents living on private estates in Hackney who are the freeholders for the estate or have permission to install cycle parking.

“For a small fee I can park my bike in a secure locker, putting my mind at ease and helping to keep the house free from clutter.”

Cara Phillips, Milton Gardens Estate
# What types of secure cycle parking can be funded?

## Cycle Hangars
Cycle hangars can be installed in a parking space on your estate or on a concreted area, taking up half a parking space. They open upwards, allowing six bikes to be stored inside.

<table>
<thead>
<tr>
<th>No. of spaces</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost to supply &amp; install</td>
<td>£2500 – £3500</td>
</tr>
<tr>
<td>Cost per space</td>
<td>£450 – £600</td>
</tr>
<tr>
<td>General Size</td>
<td>Half a parking space</td>
</tr>
<tr>
<td>Companies*</td>
<td>Cycle Hoop</td>
</tr>
</tbody>
</table>

**Pros**
- Versatile
- Smaller space required than for 6 lockers
- Easy to relocate
- Quick to install (assembled and delivered in one unit)

**Cons**
- Hangar shared with 5 other users

---

## Horizontal Cycle Lockers
Cycle lockers are easy to install and offer top level security, allowing each bike to be stored separately.

<table>
<thead>
<tr>
<th>No. of spaces</th>
<th>1 per locker</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost to supply &amp; install</td>
<td>£500-600</td>
</tr>
<tr>
<td>Cost per space</td>
<td>£450-600</td>
</tr>
<tr>
<td>General Size</td>
<td>Height 1200mm Width 900mm Depth 1900mm</td>
</tr>
<tr>
<td>Companies*</td>
<td>Cycle Hoop Broxap Bike Dock Solutions Falco</td>
</tr>
</tbody>
</table>

**Pros**
- Versatile
- Easy to relocate if location causes issues
- Short installation time as locker is made off site

**Cons**
- Larger space requirement than hangars and vertical lockers
**Vertical Cycle Lockers**
Vertical lockers require less floor space, are easy to install and should be placed against a wall/fence for support.

<table>
<thead>
<tr>
<th>No. of spaces</th>
<th>1 per locker</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost to supply &amp; install</td>
<td>£500 – £650</td>
</tr>
</tbody>
</table>
| **General Size** | Height: 1990mm  
                     Width: 800mm  
                     Depth: 1100mm |
| **Companies** | Bikeaway  
                 Cycle Hoop  
                 Broxap  
                 Bike Dock Solutions  
                 Falco |

**Pros**
- Versatile
- Easy to relocate if location causes issues
- Short installation time as locker is made off site
- Small space requirement than horizontal lockers

**Cons**
- Must be placed against a wall/fence for support and therefore may not be suitable on some estates

**Secure compounds**
Lockable, covered enclosures can be fitted into estates. They are installed with Sheffield Stands to allow users to lock their bikes inside.

<table>
<thead>
<tr>
<th>No. of spaces</th>
<th>10-40</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost to supply &amp; install</td>
<td>£3000 – £6000 depending upon area and whether a concrete base is required</td>
</tr>
<tr>
<td>Cost per space</td>
<td>Can be customized for the space available</td>
</tr>
<tr>
<td><strong>General Size</strong></td>
<td>Varies, depending on the number of spaces required</td>
</tr>
</tbody>
</table>
| **Companies** | Folio  
                 Cycle Hoop  
                 Broxap  
                 Bike Dock Solutions  
                 Falco |

**Pros**
- Can be customised to fit a certain area

**Cons**
- Built on site and therefore require longer installation than ready made products
- Shared with a larger number of cyclists
Hanging racks in a shed/garage refurbishment

Hanging racks can be provided in a shed/garage refurbishment if there is no space available for the other types.

<table>
<thead>
<tr>
<th>Cost to supply &amp; install</th>
<th>£30 per rack providing one space</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Size</td>
<td>3 bikes can be stored in every 1m of wall space</td>
</tr>
<tr>
<td>Companies*</td>
<td>Cycle Hoop</td>
</tr>
<tr>
<td></td>
<td>Broxap</td>
</tr>
<tr>
<td></td>
<td>Bike Dock Solutions</td>
</tr>
<tr>
<td></td>
<td>Falco</td>
</tr>
</tbody>
</table>

**Pros**
- Can be customised to fit a certain area

**Cons**
- Built on site and therefore require longer installation than ready made products
- Cyclists are required to lift the bike onto the hanging racks

Two tier racks in a shed/garage refurbishment

Two tier racks can be provided in a shed/garage refurbishment if there is no space available for the other types.

<table>
<thead>
<tr>
<th>Cost to supply &amp; install</th>
<th>Between £150 – £300</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Size</td>
<td>Can be tailored to the space</td>
</tr>
<tr>
<td>Companies*</td>
<td>Cycle Hoop</td>
</tr>
<tr>
<td></td>
<td>Broxap</td>
</tr>
<tr>
<td></td>
<td>Cycle Works</td>
</tr>
<tr>
<td></td>
<td>Falco</td>
</tr>
</tbody>
</table>

**Pros**
- Can be customised to fit a certain area
- Small space requirement per space, therefore ideal when space is limited

**Cons**
- Built on site and therefore require longer installation than ready made products
- Cyclists are required to lift the bike onto the top rack

Photograph courtesy of Cyclehoop
What types of visitor cycle parking can be funded?

**Sheffield Stands**
Sheffield Stands provide a low cost solution, which are robust and easy to maintain. They allow the frame as well as the front and rear wheels to be locked, therefore reducing the risk of bike theft.

<table>
<thead>
<tr>
<th>No. of spaces</th>
<th>Parks 2 bicycles on 1 stand</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost to supply &amp; install</td>
<td>£200</td>
</tr>
</tbody>
</table>
| General Size | Height 800mm  
Width 700mm |
| Companies* | Cycle Hoop  
Broxap  
Bike Dock Solutions  
Falco |

**Pros**
- Well known cycle parking product
- No maintenance required

**Cons**
- Must be fitted into the ground

**Planter locks**

<table>
<thead>
<tr>
<th>No. of spaces</th>
<th>Parks 2 bicycles on 1 stand</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost to supply &amp; install</td>
<td>£200</td>
</tr>
</tbody>
</table>
| General Size | Length 900mm  
Width 400mm  
Height 520mm |
| Companies* | Front Yard Company  
Bike Dock Solutions |

**Pros**
- Visually attractive
- Residents have an incentive to tend to the plants

**Cons**
- The plants must be maintained

In this document we have recommended certain suppliers for each type of cycle parking. Please note that these are only the ones we are aware of and other contractors are available.
Where should it be installed?

When choosing locations, think about:

Security
- The site should be well light and be easily viewable from nearby flats providing natural surveillance well lit and where possible covered by CCTV.

Accessibility
- The cycle parking should be located in accessible locations near the main entry/exit points with no steps or steep slopes. If possible, the cycle parking should be spread across the estate, so that it is in close proximity of many of the residents.

Surface material
- All types of secure cycle parking need a concrete base and therefore if the site is already concreted, this will reduce costs of installation.

How do you manage the cycle parking?

If you are applying for funding towards secure cycle parking, it is important that you think about how you will manage the cycle parking before it is installed, including:
- Responding to any residents requests about the cycle parking
- Managing the booking process
- Distributing keys to users
- Carrying out checks to ensure the cycle parking is not being well used

* Some cycle parking contractors carry out this service for a small fee, which can either be subsidised or charged to the user. Contact the contractor for more information.
How to find out about your cycle parking requirements

1. **Carry out consultation with your estate residents** to find out the level of demand for cycle parking, the type of cycle parking (secure or visitor) and suggested locations.

2. **Involve your local Tenant and Resident Association** to get their input on types of cycle parking and locations. Find out if they would be able to provide funding towards the cycle parking or management costs.

3. **Carry out an estate audit** to find suitable locations. Some cycle parking contractors carry out this service for free.

4. **Obtain a quote** from one of the cycle parking contractors. This guide has given examples of cycle parking companies which install each product, with the contact details are in Appendix A. Please note this is not an exhaustive list and there are more suppliers available.

How do you apply for match funding?

Complete the application form at the back of this guide and return to Hackney Council. We will review your application and seek internal approval to proceed with the funding. We will let you know the decision within three months of the receiving the application. Hackney Council will arrange a visit to the proposed location to assess the suitability of the site.

If your application is successful you will be expected to:

- **Agree** to install cycle parking within six months of receiving funding.
- **Provide an invoice for payment to the Council**.
- **If you are a group of residents from a private estate** you will need to provide evidence that you have the freeholder’s permission to install cycle parking. The funding can be transferred to a nominated individual is the invoice has been countersigned by a nominated witness.
- **Provide contact details** of the users to Hackney Council. We will send out a cycle parking user survey and cycling information pack to each user. The pack will include cycle maps, cycle maintenance information and local rides.
- **Manage installation of the cycle parking**.
- **Promote the new facility to your residents**.
- **Provide evidence of how well the cycle parking has been used**.

To apply for funding, complete the application form on the next page and return to MoveGreener@hackney.gov.uk. For further information please call 020 8356 4891.

**Case study:** Installing cycle parking on Guinness South estates in Hackney

Guinness South is very supportive of their residents using pedal power to get around London, whether as a cost-effective method of transport, to get more exercise, to avoid traffic en route to work or to be more environmentally friendly.

After receiving requests from local residents for cycle parking, Neighbourhood Officer for Guinness South Koddus Miah and Michelle Fourie, Service Contracts Supervisor, got in touch with Hackney Council to find out about match funding for cycle storage at three of their estates in Hackney. A site survey was carried out by a cycle parking contractor who provided a quote for the works.

Guinness South submitted the application to Hackney Council and within 3 months the application was approved to provide £18,000 match funding. Six cycle hangars are now in place with four more scheduled to be installed shortly. Due to popularity, Guinness South are hoping to install more cycle hangars before March 2015.

Nahide Cook, Operations Manager for Guinness South said “there were very clear and simple procedures provided by Hackney Council on completing and securing the funding”.

“The new cycle sheds have been widely welcomed by our residents and a lot of interest has been received for cycle spaces. By providing cycle storage facilities, we are not only keeping to our sustainability agenda, but encouraging our residents to be more healthy.”
Appendix A: Cycle parking contractors list

Autopa Ltd
www.autopa.co.uk
01788 550556

Bell Sure
www.bellsure.co.uk
01483 568287

BikeAway
www.bikeaway.com
01752 202116

Broxap
www.broxap.com
0844 800 4085

Cycle Hoop
www.cyclehoop.com
0208 699 1338

Falco
www.falco.co.uk
01538 380080

Cycle-Works Ltd
www.cycle-works.com
02392 815555

Dixon-Bate Ltd
www.dixonbate.co.uk
01244 288925

External Solutions Ltd
www.external-solutions.co.uk
01724 847770

Furnitubes International Ltd
www.furnitubes.com
0208 378 3200

Front Yard Company
www.frontyardcompany.com
020 7485 7618

Gear-Change
www.gear-change.co.uk
01202 826525

Glasdon Manufacturing Ltd
www.glasdon.com
01253 891131

Life Cycle UK
www.lifecycleuk.org.uk
0117 929 0440

Lowrey Contractors Ltd
www.lowrey-contractors.co.uk
0117 963 7111

Lock It Safe Ltd
www.lockit-safe.co.uk
01472 346382

Macemain + Amstad
www.macemainamstad.com
01536 401331

Sekura-Byk
www.sekura-byk.co.uk
01603 620720

Street Sure Solutions
www.streetssuresolutions.co.uk
01483 568287

Urban Engineering
www.urbanengineering.co.uk
01704 540405

Please note, this is not an exhaustive list of contractors which supply cycle parking.
There are other contractors available.
Appendix B: Estate Cycle Parking Application

Section one: Estate details
Fill in the section below

<table>
<thead>
<tr>
<th>Estate name</th>
<th>Organisation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of applicant</td>
<td>Email address</td>
</tr>
<tr>
<td>Telephone</td>
<td>Number of residents</td>
</tr>
<tr>
<td>Number of properties</td>
<td>Approx. no. of cyclists*</td>
</tr>
</tbody>
</table>

* Can be estimated based on number of chained bikes on balconies and in stairwells etc

What type of organisation are you? (Please tick which is applicable)
Registered Social Landlords  ❑  Private freehold  ❑

Section two: Existing cycle parking
Do you have cycle parking on your estate? If so, why type and how many?

<table>
<thead>
<tr>
<th>Type</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Tick yes or no for the questions below

Have you received any requests for secure cycle parking from residents?  YES ❑  NO ❑
Are there any bikes stored on balconies and stairwells?  YES ❑  NO ❑
Are there any bikes stored on the street?  YES ❑  NO ❑
Do you know if there have been any problems with cycle theft?  YES ❑  NO ❑

Section three: Cycle parking proposals
Specify the type of cycle parking requested and number to calculate the total cost. Refer to the information sheet to determine which type is most suitable.

<table>
<thead>
<tr>
<th>Type</th>
<th>Number of spaces</th>
<th>Quoted per unit</th>
<th>Number of units</th>
<th>Estimated cost</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Total cost of cycle parking:

Requested level of funding from Hackney Council:

How will you manage the cycle parking? (Please tick which is applicable)
Estate managed  ❑  Managed by cycle parking contractor  ❑

Thank you for your application. Please email to MoveGreener@Hackney.gov.uk