

Detailed Statistics

The table below provides information on how Hackney Council's adult social care and preventative services performed during 2012-13.

Description	April 2012 to March 2013	April 2011 to March 2012
SAFEGUARDING ADULTS WHOSE CIRCUMSTANCES MAKE THEM VULNERABLE AND PROTECTING THEM FROM HARM		
% of service users who said they feel safe in their community	57.4%	58.7%
% of service users who services who say that those services have made them feel safe and secure	80.7%	80.1%
Number of safeguarding alerts:		
• Older People (65+)	222	177
• Older People (65+) with mental health needs	62	65
• People with mental health needs (18-64)	132	102
• Disabled people (18 - 64)	124	89
• People with learning difficulties (18-64)	84	85
• Substance Misuse (18-64)	48	18
TOTAL	672¹	536
ENSURING THAT PEOPLE HAVE A POSITIVE EXPERIENCE OF CARE		
% of service users using our services who rate their quality of life as good	74.6%	76.3%
% of service users who feel they have control over their daily life	68.1%	66.0%
Number of carers assessed or reviewed and provided with advice and information	418 ²	512
Number of carers assessed or reviewed and provided with services	783 ²	645
Number of carers receiving a carer's direct payment	395 ²	336
% of people receiving social care as self-directed support	63.8%	50.8%
% of people receiving social care as a managed budget	49.3%	36.3%
% of people receiving social care as a direct payment	14.5%	14.5%
DELAYING AND REDUCING THE NEED FOR CARE AND SUPPORT		
% of adults with learning difficulties known to the borough who are in employment	5.7%	5.7%
% of adults in contact with secondary mental health services who are in employment	6.6%	5.5%

Description	April 2012 to March 2013	April 2011 to March 2012
Annual permanent admissions of people aged 18-64 to residential and nursing care homes per 100,000 population	15	17.5
Annual permanent admissions of people aged 65 and over to residential and nursing care homes per 100,000 population	355.8 ³	636.8
Delayed transfers of care from hospital per 100,000 population (social care)	7.7 ⁴	6.5
% of older people still at home 91 days after being discharged from hospital with reablement/rehabilitation services	90.8%	90.5%

ENHANCING QUALITY OF LIFE FOR PEOPLE WITH CARE AND SUPPORT NEEDS

% of adults with learning difficulties known to the borough who live on their own or with their family	75.0%	76.3%
% of adults in contact with secondary mental health services living independently, with or without support	92%	89%
% of people satisfied with social services	58.3%	59.8%
% of service users easily finding information and advice about support services	63.9% ⁵	80.7%
% of contacts to Social Services from:		
• Hospital	31%	33%
• Community Health	19%	17%
• Self Referrals	18%	21%
• Family/friend/neighbours	6%	5%
• All other points	26%	24%

Commentary on changes from 2011-12 to 2012-13

1. Safeguarding alerts increased in 2012-13 as we held a number of events to raise awareness. Alerts increased across most London boroughs following the introduction of a Pan-London safeguarding procedure that extended the scope of safeguarding interventions to people with lower-level needs.
2. We provided more carers services (including respite, direct payments) in 2012-13 which resulted in less advice and information being given to carers.
3. The number of people placed in residential homes fell because we found people alternative services (such as home care) to support them to be more independent in the community.
4. The number of people being discharged from hospital increased for various reasons including social care and health related reasons, for example time taken to find appropriate residential homes for people with mental health needs.
5. 2011-12 was the first year we included carers' views on advice and information. The overall percentage reduced when taking account of both carers' and users' views on how easily they can find information and advice.