Introduction

This is an important time for Woodberry Down, as the regeneration continues and with residents moving into new homes being built. This is why it is important that there is a single resource for you to find out about local services and activities provided where you live, and from a range of different organisations.

The regeneration of Woodberry Down is one of Hackney Council’s key priorities, and the flagship scheme in the borough. Despite economic conditions, the Council is committed to its continued success, and that local people can harness the opportunities presented by the regeneration including local employment and training initiatives featured in this document.

Woodberry Down has also a strong and long-standing sense of community, and there are a lot of activities going on for residents of all ages. I strongly urge you to find out more about what’s happening on your doorstep, to meet your neighbours, and make new friends.

Councillor Karen Alcock
Deputy Mayor of Hackney

On behalf of Woodberry Down Community Organisation (WDCO) I would like to welcome all our residents to this Community Directory. Every month at our board meeting we hear from Hackney Council, Genesis Housing Association and Berkeley Homes about how they are progressing with the regeneration. We are not shy of giving our opinions on what is happening and what is planned. That is how it should be: it is the residents of the estate, present and future, who will live with the decisions now being taken. We must all ensure that our voices are heard. And remember, while our board is made up of elected representatives our meetings are open to all to attend and observe. We meet every third Thursday of the month at the new Redmond Centre at 7.15pm.

Of course there are other ways residents can be involved in our local community, and this directory lists many of these. The important thing is become involved and to build an active community which promotes the interests of all, regardless of where we come from, whether leaseholders or tenants, how long we have lived here or how old we are. Woodberry Down is not a bad place to live; together we can make it even better.

William Sheehy
Chair, Woodberry Down Community Organisation (WDCO)
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The partners delivering the regeneration of Woodberry Down

**Hackney Council**

The Council is leading the 20-year delivery of Woodberry Down’s regeneration, which involves a mix of over 4,600 social rented, private and shared ownership homes, and a range of new facilities including a community centre, health centre, new Academy, and extended primary school, as well as retail and commercial opportunities.

The Council works with partner organisations to support community development projects at Woodberry Down, including those providing training and employment so that local residents can benefit from the area’s regeneration.

**Berkeley Homes**

Project Office, Riverside Apartments, Woodberry Park, Hackney N4 2BA  Tel: 0208 809 8160

Berkeley Homes (Capital) is the appointed developer for the regeneration of Woodberry Down.

The Berkeley Group was founded in 1976 and today is one of the UK’s best known developers of new homes. The vision has been the same since the beginning: to be a dynamic and innovative company with a passionate commitment to provide superbly designed and built homes in excellent locations in London and the South East of England.

Although the size and complexity of sites vary, The Berkeley Group always delivers superbly designed and built developments where people can live, work and play.

The Berkeley Group has been awarded multiple awards for its achievements in sustainability, including being awarded the 2008 Queen’s Award for Enterprise in Sustainable Development.

If you have any enquiries or concerns regarding the day to day running of the construction activities, please contact Berkeley Homes on the number above and ask for the project office.
Manor House Development Trust
Redmond Community Centre, Kayani Avenue, Woodberry Down
Hackney N4 2HF   Tel: 020 8802 7580
Manor House Development Trust (MHDT) is the resident-led organisation that looks after the socio-economic programme in Woodberry Down and North East Hackney area. MHDT aims to achieve this through training, employment information, advice and guidance, employment opportunities, and community activities focused on health and wellbeing, creativity, and bringing people together.
For more information visit www.mhdt.org.uk or contact Rob Francis on 020 8356 7590 or at rob.francis@mhdt.org.uk. A Turkish interpreter can be provided upon request.
For events visit www.mhdt.org.uk/activities/events.

Genesis Housing Association
440 Seven Sisters Road, Woodberry Down, Hackney N4 2RD
Tel: 020 7563 0441 / 0442
Genesis is the appointed registered social landlord for the regeneration of Woodberry Down and manages the regeneration programme’s new social housing. Contact the Genesis team on 020 7563 0441/0442 or email woodberrydown@genesisha.org.uk. A Turkish interpreter can be provided upon request.
Woodberry Down is Genesis’ largest regeneration project, and is the essence of what Genesis represents, putting residents at the heart of business, and developing a co-ordinated and extensive social regeneration programme to help provide new opportunities for residents to build better futures.
If you are interested in one of the shared ownership home options contact Genesis Homes on 0845 600 4663.

Woodberry Down Community Organisation
93 Woodberry Grove, Woodberry Down, Hackney N4 2SD
Tel: 020 8809 7203
Woodberry Down Community Organisation (WDCO) is the resident-elected body that represents all residents and those who work from commercial premises within Woodberry Down. WDCO is recognised as the main negotiating resident body for the regeneration of Woodberry Down, and meets on the third Thursday of every month at the Redmond Community Centre with regeneration partners - all residents are welcome to participate. The board also have sub-committees that discuss specific aspects of the regeneration.
You can contact WDCO through the local Independent Tenants and Leaseholders Advisor (ITLA) at 93 Woodberry Grove, who will be able to arrange a meeting with your representative.
Contact by phoning 020 8809 7203 or email bellmchugh@blueyounder.co.uk
Directory

Housing

Housing management and regeneration office
440 Seven Sisters Road
Woodberry Down
Hackney N4 2RD
Tel: 020 8356 1670 / 1706
Freephone: 0800 694 2109

If you have any Woodberry Down regeneration scheme or housing management enquiries call 020 8356 1670 / 1706, Freephone 0800 694 2109 or visit Monday to Friday 9 - 5pm.
A Turkish interpreter can be provided upon request.

You can book repairs over the phone 020 8356 3691, 24 hours a day, 7 days a week or online at www.hackneyhomes.org.uk/h-housecall.htm

Interim repairs

If you have questions about Interim Repairs on blocks in Phases 3-5 at Woodberry Down please contact the Mullaley and Company Ltd Resident Liaison Officers on the phone numbers provided below, between Monday and Friday, 9.30am to 4.30pm.
Sunny Clark - 07951 026 548
Linda Jones - 07950 301 502
Ergul Durmsh (Turkish-speaking) - 07957 516 338

Advice

Independent Tenants and Leaseholders Advisor
93 Woodberry Grove
Woodberry Down
Hackney N4 2SD
Tel: 020 8809 7203
Freephone: 0800 169 8677
Facebook: Woodberry Down Advisory

The Independent Tenants and Leaseholders Advisor (ITLA) service is commissioned to provide independent advice about the regeneration of the Woodberry Down estate, and you can contact the ITLA every Tuesday and Thursday 3pm - 7pm at 93 Woodberry Grove.
East End Citizens’ Advice Bureau (Woodberry Down)
440 Seven Sisters Road
Woodberry Down
Hackney N4 2RD
Tel: 020 8525 6358

This service supports Woodberry Down residents who need welfare benefits and / or debt advice, and takes place every Wednesday. A Turkish interpreter can be provided upon request. Please contact Ms Joana Asante on 0208 525 6358 to book an appointment.

Health services

Local GP practices

John Scott Health Centre
Green Lanes
Hackney N4 2NU

The following GP practices are all based at the John Scott Health Centre:
Cedar Practice - tel: 020 7690 1151
Patel Surgery - tel: 020 7690 1193
The Heron Practice - tel: 020 7690 117
The Sanctuary Practice / Sanctuary Clinic - tel: 020 7683 4766

The Sanctuary Practice was originally set up to care for refugee and asylum seekers. It now works in conjunction with the Greenhouse Health, Welfare and Housing Advice Centre serving a population that consists of homeless persons, the vulnerably housed (particularly families) and refugee and asylum seekers. A walk-in service for the homeless open every day from 9.30am to 11.30am.

In an emergency out of hours services can be accessed by calling CAMIDOC on 020 7530 5445.

NHS stop smoking service

Every Friday 12pm to 3pm at the Redmond Community Centre, Kayani Avenue, N4 2HF. Please call 0844 225 2054 for more information.

Dentistry

Mr C Shah
Woodberry Down Dental Practice
307 Seven Sisters Road
Hackney N4 1QR
Tel: 020 8800 2244 / out of hours 020 7377 7151

Pharmacy

Rowlands Pharmacy
5 Marlborough Parade
280 Green Lanes
Hackney N4 2NH
Tel: 020 8800 8801
Opening times: Monday to Friday 9am - 7pm; Saturday 9am - 6pm; closed on Sundays.
Employment and training

Manor House Development Trust (MHDT) provides a range of training, employment information, advice and guidance, and employment opportunities for local people at Woodberry Down.

Please contact Felix Fry on 020 8356 7587 or felix.fry@mhdt.org.uk and Lesleyanne Forman on 020 8356 1626 or lesleyanne.forman@mhdt.org.uk

For local labour hire at Woodberry Down’s building sites, please visit www.locallabourhire.co.uk

Genesis also provide a number of employment and training initiatives - for more information please contact 020 7563 0441 / 0442.

Social and Economic Enterprise Network

Genesis Housing Association has created an initiative to help Woodberry Down residents who want to start up their own business. The group meets regularly and provides help, guidance and support.

For more information please contact Paula Hines on 020 7563 0441 / 0442 or email paula.hines@genesisha.org.uk

Volunteering

Volunteering is a great way to fill gaps in CVs and to build confidence. Genesis Housing Association and Volunteer Centre Hackney (VCH) run a volunteer program for Woodberry Down residents, and to find out more please call Trish Disbrey on 020 7241 4443 ext 23 or 07565 336 777. You can also email Trish at trish@vchackney.org or vcs@vchackney.org

Environment

London Wildlife Trust

East Reservoir Community Garden
1 Newton Close
Woodberry Down
Hackney N4 2RH

London Wildlife Trust (LWT) is a charity supported by Thames Water to run activities across London, and at Woodberry Down around the East Reservoir, including bird watching walks, evening bat and moth walks, as well as history and heritage and tree walks.

For scheduled activities please contact Lorna Fox on 020 8802 4573 or email lfox@wildlondon.org.uk and you can also visit www.wildlondon.org.uk/events

You can also volunteer with the centre, which is based at the corner of Newton Close and Bethune Road.
Woodberry Down Community Garden
The community garden is located by the New River at Newton Close, overlooking the East Reservoir, and provides a quiet oasis for local residents. There are growbags for grow-you-own food, and a wildlife meadow to promote local bio-diversity. For more information, please contact Lesleyanne Forman on 020 8356 1626 or email lesleyanne.forman@mhdt.org.uk

Children and young people

Woodberry Down Children’s Centre
Spring Park Drive
Hackney N4 2NP
Tel: 020 8815 3250

Opening hours: Monday to Friday, 7.45am to 5.45pm
This is the lead children’s centre in the North West of the borough, offering a wide range of family services on several sites in the Manor House and Stamford Hill area, including: nursery; links to childminders; health visitors; dieticians; midwives; speech therapy; counselling; free fun family activities; family support; help to get back to work; and support in accessing health services.

Parkside Youth Club
Parkside Youth Club is expected to be closed until late Summer 2012 for refurbishments.
It is a youth club for those aged 11 - 19 years offering activities such as table tennis, pool, snooker, cooking, football, arts and crafts, video and TV, group work and trips out. A range of workshops are also provided including Connexions support, CV writing, sexual health, self esteem and life skills. Parkside Youth Club is based at Woodberry Grove, Hackney N4 1SN, and telephone number is 020 8800 6814.

Youth forum
This brings together those aged eight to 13 years in the local area to help make decisions about the future of Woodberry Down.
For more information call 020 8931 8646 / 07851 159 246 or email excellentsports@hotmail.co.uk

Voice of Youth
This is an established co-operative of youth workers that works with young people aged eight to 19 in the area, to involve them in discussing and identifying issues important to their lives and their communities, and making a positive contribution.
For more information please call or text 07896 108477 or email voyhackney@gmail.com
Appanage Hub
Redmond Community Centre
Kayani Avenue
Woodberry Down
Hackney N4 2HF
This organisation runs a range of activities for those aged five to 13 to help develop their skills. The child will be picked up from school.
For more information visit www.appanagehub.co.uk, contact Natasha Lewis on 07921 161 741 or email natasha.lewis@appanagehub.co.uk

Community safety

Police
In the event of an emergency always dial 999; for a non-emergency please dial 101.
Safer Neighbourhoods teams consist of police officers and police community support officers (PCSOs) that are dedicated to making your neighbourhood a safer place to live in, work in and visit. They can listen and talk to you, and find out what affects your daily life and feelings of security. Our priorities are then set by the local community and we work with you and other agencies to find a lasting solution.
There is a surgery at the Redmond Community Centre every third Wednesday of each month, from 5.30 to 7pm.

New River team
33 Stoke Newington High Street,
Hackney N16 8DS
Call 020 8721 2904 or email newriver.SNT@met.police.uk

Brownswood team
Brownswood Patrol Base
70 Blackstock Road
London N4 2DR
Call 020 8721 2030 or email brownswood.SNT@met.police.uk

Reporting anti-social behaviour
Genesis tenants contact: 020 7563 0441
Hackney Homes tenants contact: 020 8356 3310
The safety of our residents is of the utmost importance and our aim is to ensure they can lead healthy lives in safe and sustainable communities.
If you are experiencing problems related to anti-social behaviour you can text 07527 385 603 or call the Out-of-Hours Helpline from 7pm to 5am, seven days a week on 020 8356 3310. You can also visit your local neighbourhood housing office during office hours at 440 Seven Sisters Road, London N4 2SB. They will either be able to help you or will refer the case to one of our specialist teams.
Empty properties
High Profile Security is the contractor commissioned to address issues resulting from having empty properties on the estate, and can respond quickly in the event of a property being broken into. High Profile Security can be contacted on 07950 546 043.

Community services

Woodberry Down Library
The Redmond Community Centre
Kayani Avenue
Hackney N4 2HF
Tel 020 8356 1791

Opening hours:
Monday and Tuesday 9.30am - 7pm
Wednesday to Friday 9.30am - 5pm
Closed for lunch 1pm - 2pm

The Woodberry Down Library is unique in the borough, being fully staffed by local volunteers. If you would like to find out more about volunteering opportunities then please contact the library outreach workers on 020 8356 1693 / 020 8356 1631.

Age UK
Coffee morning every Tuesday from 10am to 12noon at:
Newton Close Day Centre
Newton Close
Hackney N4 2RQ
Tel: 020 724 9400

Age UK Hackney promotes the well-being of all older people in Hackney and to support them in making later life a fulfilling and enjoyable experience. Its information service offers free advice and information on a wide range of subjects including health; leisure; housing; social and community care; and local voluntary services.

For more information contact Age UK free on 0800 917 9830.
Schools and education

Skinners’ Academy
Woodberry Grove
Hackney N4 1SY
Tel: 020 8800 7411
Web: www.skinnersacademy.org.uk/
email: enquiries@skinnersacademy.org.uk

Woodberry Down Community Primary School
Woodberry Grove
Hackney N4 1SY
Tel 020 8800 5758
Web: www.woodberrydown.moonfruit.com

For admissions contact the schools admissions team on 020 8820 7150 / 7401.

Adult learning
There are a number of adult education courses for Woodberry Down organised by Manor House Development Trust. For more information, contact Felix Fry on 020 8356 7587 or visit the Redmond Community Centre, Monday to Friday, between 9am and 5pm.

Leisure activities and community facilities

The Redmond Community Centre
Kayani Avenue
Hackney N4 2HF
Tel: 020 8802 7580
Web: www.mhdt.org.uk

Call Manor House Development Trust or visit the Redmond Community Centre for up-to-date information about regular classes and activities on offer at the centre, which is also available for private hire.

London Wildlife Trust
East Reservoir Community Garden
1 Newton Close
Woodberry Down
Hackney N4 2RH

London Wildlife Trust (LWT) is a charity supported by Thames Water to run activities across London, and at Woodberry Down around the East Reservoir, including bird watching walks, evening bat and moth walks, as well as history and heritage and tree walks.

For scheduled activities please contact Lorna Fox on 020 8802 4573 or email lfox@wildlondon.org.uk and you can also visit www.wildlondon.org.uk/events

You can also volunteer with the centre, which is based at the corner of Newton Close and Bethune Road.
**West Reservoir Centre**  
Green Lanes  
Hackney N4 2HA  
Tel: 020 8442 8116  

The West Reservoir Centre is a water sports and environmental education centre. This picturesque, hidden corner provides the opportunity to take part in sailing and kayaking for adults and children under the watchful eye of expert instructors.

**The Castle Climbing Centre**  
Green Lanes  
Hackney N4 2HA  
Tel 020 8211 7000 from 10am  
www.castle-climbing.co.uk and info@castle-climbing.co.uk  

The Castle is run by climbers for climbers and as the premier indoor climbing centre in South East England, receives more annual visits than any other climbing centre in the UK. It is constructed within a magnificent Victorian building, formerly a water pumping station.
Elected representatives

Local councillors

New River

Cllr Benzion Papier,
1st Sun each month,
11.30am - 12.30pm,
TA Flat, 1 Wyersdale House,
Woodberry Down, N4

2nd Mon each month,
4pm - 5pm, Stamford Hill
Library, Portland Ave, N16

Last Sun each month,
11.30am - 12.30pm,
Ben Simons Community
Hall, Bethune Rd, N16

Cllr Michael Jones,
1st Sun each month,
3pm - 4pm TA flat,
1 Wyersdale House,
Woodberry Down, N4

Cllr Sean Ned Mulready,
1st Sun each month,
10am - 11am, Bethune
Social Club, Bethune Road,
N16

Last Sat each month, 10 -
11am, St Thomas More RC
Church, Henry Road, N4

Brownswood

Cllrs Brian Bell,
Feryal Demirci &
Oli De Botton
(on a rota basis)
1st Thurs each month, 6.30pm -
7.30pm, Amwell Court
Community Hall,
Green Lanes, N4

Member of Parliament

Woodberry Down is in the Parliamentary constituency of Hackney North and Stoke Newington, for which Diane Abbott is the Member of Parliament.

To contact her office about case work, please phone 020 7219 4330 or email chalkiasg@parliament.uk or write to her at House of Commons, London SW1A 0AA.
If you would like to find out what this document says please tick the appropriate box, put your name, address and phone number at the bottom of this page and return it to the address below.

Bengali
এই দিকে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান তাহলে অগ্রহ করে উপরূপ বাইরে টিক নিন, এই পাতার নীচে আপনার নাম, ঠিকানা ও ফেনা নম্বর লিখুন এবং এটি নিচের টিকানায় ফেরত পাঠান।

Somali
Haddii aad jeclaan lahayd in aad ogaato waxa dokumentigaan sheegay u fadlan calaamadi godka ku haboon, ku qor magacaaga, cinwaanka iyo telefoon lambarkaaga boggan dhankiisa hoose ka dibna ku ceel cinwaanka hoose.

French
Si vous désirez connaître le contenu de ce document, veuillez cocher la case appropriée et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l’adresse indiquée ci-dessous.

Turkish
Bu dökümandan ne anlatıldığını öğrenmek istiyorsanız, lütfen uygun kutuyu işaretleyerek, adınızı, adresinizi ve telefon numaranızı bu sayfanın alt kısmına yazıp, aşağıdaki adres e gönderin.

Kurdish
Ger hun dixwazin bizarbihin ku ev dokument çi dibêje, ji kerema xwe qutîka minisib işaret bikin, nav, navnişan û hejmara telefona xwe li jêrê rûpel binîvîsin û wê ji navnişana jêrin re bîşînîn.

Spanish
Si desea saber de lo que trata este documento, marque la casilla correspondiente, escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la siguiente dirección.

Polish
Jeśli chcesz dowiedzieć się, jaka jest treść tego dokumentu, zaznacz odpowiednie pole, wpisz swoje nazwisko, adres i numer telefonu w dolnej części tej strony i przeslij na poniższy adres.

Vietnamese
Nếu bạn muốn biết tài liệu này nói gì hãy đánh dấu vào hộp thích hợp, điện tên, địa chỉ và số điện thoại của bạn vào cuối trang này và gửi lại theo địa chỉ dưới đây.

Urdu
اگر آپ جانانہ جاہزہ ہیں کہ دستاواج میں کیا کیا ہے تو اور اکم مناسب باکس میں صفحہ کا نئی نگار اور اپنا نام، پہلے اور فون نمبر اس صفحہ کی نئی نگار اور اپنا نمبر دیئے گئے ہیں، بر اور وبس بھیجی دیجی۔

Chinese
如果你想知道這份文件的詳細內容，請在方框内打勾，在本頁下面寫下你的名字，地址和電話號碼並寄到下面的地址。

If you would like this document in any of the following formats or in another language not listed above, please complete and send the form to the address below.

In large print
On Disk
In Braille
On audio tape

In another language, please state:  

Name:  
Address:  
Tel:  

Return to: Freepost LON18819 Communications Team, Room 82, Hackney Town Hall, Mare Street, London E8 1EA.